



House Rules

Please read the following rules carefully and adhere to them at all times in the hotel and restaurant. These are in line with current Scottish Law and we cannot make exceptions.

- Face coverings must be worn in all public areas, including the restaurant until seated. Please remember your mask if using the bathrooms or leaving the restaurant.
- Our restaurant operates a one way system, please follow this to avoid busy doorways.
- When entering the restaurant for breakfast, coffee, drinks, dinner etc, you **MUST** wait to be seated. Please do not seat yourself as staff may not have had a chance to disinfect the area you have entered.
- Table service only – please do not approach the bar unless asked to do so by a member of staff, E.G to settle a bill or to view products. If you require drinks please politely alert your server. Please bear with us as we adjust to this new measure.
- 10pm Curfew – a 10pm curfew is in place in Scotland. This means all guests must leave the bar & restaurant before 10pm. For this reason we will not take any tables for dinner later than half past 8 if we feel there is not enough time to cater for you.
- You are still free to leave the hotel at any time, the curfew applies to bars and restaurants.
- Guests must not visit another bedroom at any time. These are classed as ‘households’ by law.
- Room Service – Due to the curfew we are offering room service if you cannot stay and eat in the restaurant. This should be ordered with reception and pre-ordering is advised.
- Drinks after 10pm – we encourage guests to order drinks in the restaurant to take back to their room afterwards. However we can still offer a delivery service after this time.
- For all room service requirements please dial ‘0’ on your phone and you will be connected to reception or the Night Supervisor. Again, please expect a short wait at busy times.
- The current laws state that no more than 2 households (maximum 6) can meet in a hospitality setting and **MUST** remain 1m apart. Our staff will strictly enforce this but will aim to seat friends of as close to each other when permissible.
- Please only use the lift with people staying in your own room.
- Your temperature must be checked each day at reception, and if you are a non- resident you will be asked to complete test & trace information.
- Please charge to your room or use contactless payment where possible.

Our Dinner Menu & Drinks List can be found on our website at www.fairfieldhotel.co.uk

Or by scanning the QR code below.

We appreciate your custom in this challenging times and thank you for your patience and understanding.

Fairfield Team

